

Oaklands Surgery: Friends & Family Results: 2020

Below are the Friends and Family feedback results the practice has obtained within the year. Feedback is extremely important and enables the surgery to learn and make changes based on patient experience.

Please continue to provide the practice with feedback after you have used our services.

	Apr 2020	May 2020	Jun 2020	July 2020	Aug 2020	Sep 2020	Oct 2020	Nov 2020	Dec 2020	Jan 2021	Feb 2021	Mar 2021
Very Good	57	50	29	36	23	31	19	21				
Good	6	9	7	6	10	4	9	9				
Neither Good Nor Poor				4	4	6	3	1				
Poor	3	5	1	3		2	2					
Very Poor	1	3	4	5	3	6	3	6				
Do Not Know												



